

# KRONISYS INC.

## PRIVACY POLICY

Effective Date: September 20, 2025

Questions? Contact us at [info@kronisys.com](mailto:info@kronisys.com)

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### 1. INTRODUCTION

Kronisys Inc. ("Company," "we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, engage our services, or interact with us in any capacity.

By using our services or website, you consent to the data practices described in this Privacy Policy. If you do not agree with this Privacy Policy, please do not access or use our services.

### 2. INFORMATION WE COLLECT

#### 2.1 Personal Information

We may collect personal information that you voluntarily provide, including:

- Name, email address, phone number, and mailing address
- Company information and job title
- Payment and billing information
- Project requirements and technical specifications
- Communications with our team

#### 2.2 Technical Information

When you visit our website, we automatically collect certain technical information:

- IP address and geographic location
- Browser type and version

- Operating system and device information
- Website usage data and navigation patterns
- Referral sources and exit pages
- Date and time of visits

## **2.3 Cookies and Tracking Technologies**

We use cookies, web beacons, and similar tracking technologies to enhance your experience and gather information about visitors and visits to our website. For detailed information about our cookie practices, please refer to our Cookie Policy.

## **3. HOW WE USE YOUR INFORMATION**

We use the information we collect for the following purposes:

### **3.1 Service Delivery**

- Providing and managing our professional services
- Communicating about projects and deliverables
- Processing payments and managing accounts
- Providing customer support and technical assistance

### **3.2 Business Operations**

- Improving our services and website functionality
- Conducting market research and analytics
- Complying with legal and regulatory requirements
- Protecting against fraud and security threats

### **3.3 Marketing and Communications**

- Sending relevant marketing materials and newsletters (with consent)
- Notifying you about service updates and industry insights
- Personalizing your experience on our website

## 4. INFORMATION SHARING AND DISCLOSURE

We do not sell, rent, or trade your personal information to third parties. We may share your information in the following limited circumstances:

### 4.1 Service Providers

We may share information with trusted third-party service providers who assist us in operating our business, such as:

- Cloud hosting and infrastructure providers
- Payment processors and financial institutions
- Marketing and analytics platforms
- Professional services firms (legal, accounting)

### 4.2 Legal Requirements

We may disclose information when required by law or when we believe disclosure is necessary to:

- Comply with legal processes or government requests
- Enforce our Terms of Service or other agreements
- Protect our rights, property, or safety
- Investigate potential violations or fraudulent activity

### 4.3 Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred to the acquiring entity, subject to the same privacy protections.

## 5. DATA SECURITY

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Encryption of data in transit and at rest
- Regular security assessments and updates

- Access controls and authentication protocols
- Employee training on data protection practices
- Incident response and breach notification procedures

**While we strive to protect your information, no method of transmission over the internet or electronic storage is 100% secure. We cannot guarantee absolute security of your personal information.**

## 6. DATA RETENTION

We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. Retention periods vary based on the type of information and the purpose for which it was collected:

| Information Type              | Retention Period                 |
|-------------------------------|----------------------------------|
| Client project data           | 7 years after project completion |
| Financial and billing records | 7 years as required by law       |
| Marketing communications      | Until consent is withdrawn       |
| Website analytics             | 26 months from collection        |

## 7. YOUR PRIVACY RIGHTS

Depending on your location, you may have certain rights regarding your personal information:

### 7.1 Access and Portability

You have the right to request access to the personal information we hold about you and receive a copy in a portable format.

### 7.2 Correction and Update

You may request that we correct or update inaccurate or incomplete personal information.

### **7.3 Deletion**

You may request deletion of your personal information, subject to certain legal and contractual limitations.

### **7.4 Consent Withdrawal**

Where processing is based on consent, you may withdraw your consent at any time, though this will not affect the lawfulness of processing based on consent before withdrawal.

### **7.5 Marketing Opt-Out**

You may opt out of receiving marketing communications by following unsubscribe links in emails or contacting us directly.

## **8. CALIFORNIA PRIVACY RIGHTS**

California residents have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information is collected and how it is used
- Right to delete personal information held by the business
- Right to opt-out of the sale of personal information (we do not sell personal information)
- Right to non-discrimination for exercising privacy rights

## **9. INTERNATIONAL DATA TRANSFERS**

Your information may be transferred to and processed in countries other than your country of residence. We ensure appropriate safeguards are in place for international transfers, including:

- Adequacy decisions by relevant authorities
- Standard contractual clauses approved by regulatory bodies
- Certification schemes and codes of conduct

## **10. CHILDREN'S PRIVACY**

Our services are not directed to individuals under the age of 16. We do not knowingly collect personal information from children under 16. If we become aware that we have collected personal information from a child under 16, we will take steps to delete such information.

## 11. THIRD-PARTY LINKS

Our website may contain links to third-party websites or services. We are not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies before providing any personal information.

## 12. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically to reflect changes in our practices or applicable law. We will notify you of material changes by:

- Posting the updated policy on our website
- Sending email notifications to registered users
- Providing notice through our services

Your continued use of our services after the effective date of changes constitutes acceptance of the updated Privacy Policy.

## 13. CONTACT INFORMATION

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us:

**Kronisys Inc.**

Email: [info@kronisys.com](mailto:info@kronisys.com)

Subject Line: Privacy Policy Inquiry

Address: West Palm Beach, Florida, United States

We will respond to your inquiry within thirty (30) days of receipt.

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West Palm Beach, Florida, United States

For questions regarding this Privacy Policy, contact: [info@kronisys.com](mailto:info@kronisys.com)